



HUGS

Help, Understanding
& Group Support



2021

ANNUAL IMPACT REPORT

EXECUTIVE DIRECTOR'S MESSAGE

Although conditions improved somewhat in 2021 compared to 2020, COVID-19 continued to make things challenging as in-person events were not possible, we continued to provide the programs and services to our HUGS families in a virtual format. Having experience in this from 2020, made things a little easier to conduct and something our families started to get accustomed to.

Our usual fundraising events such as our annual gala was once again put on hold, so we had to get creative and came up with new events such as our first ever virtual walk "Get Movin' for HUGS" and a take-home gourmet lunch experience "Indulge for HUGS" where sponsors were able to select pre-fix lunch from MW Restaurant, et al Restaurant and Mariposa.

The community also stepped up and continued to support HUGS and provide generous campaigns and fundraisers for us including Island Energy Services, LLV, the official licensee of Texaco in Hawaii matching donation campaign, HomeWorld's Stressless Event, Tory Burch in-store donation campaign, Hawaiian Airlines HawaiianMiles drive and generous donations from our long-time supporters, to name just a few.

I'd like to extend a big mahalo to our Board of Directors, staff, donors, community partners and volunteers who stood with us during this most unusual time of change and adapting. Because of you, our HUGS families were able to continue to receive the support during this most critical time. You have given joy and hope to Hawaii's seriously ill children, their parents and siblings, as they continue to juggle with the hardships of caring for a seriously ill child, face financial issues and dealing with the effects that COVID-19 brought to them.

2022 marks our 40th year of helping Hawaii's seriously ill children and their families. And as we're moving toward the second half of 2022, there is light at the end of the tunnel as we have started to move back to in-person events and being able to support our families more than we were able to for the last two years. We are grateful for your compassion and generous support, and are looking forward to helping Hawaii's families for many more years to come.

With much aloha,



Joan Naguwa

HUGS Executive Director



96590



84333



@hugshawaii



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HUGS (Help, Understanding & Group Support)

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“Thank you so much for such an amazing organization. I have cried many tears since my son’s diagnosis and I felt alone and stressed without knowing how I can better help him. You have been more than a resource. Being able to see and talk with others in similar situations help me thrive...you go above and beyond and you are heaven sent! I am so thankful for you and all you do for my family and I. You help the tears seem less salty.”

- A HUGS mom on Oahu

HUGS IMPACT OVERVIEW

405

Families statewide received HUGS' services

1,899

Family members served

23

New HUGS families

12,930

Total touchpoints or interactions with families

201

Hospital visits made by HUGS staff and volunteers

236

Boxes of food distributed

44

Families statewide received emergency airfare assistance

99

Family members received case management services

\$0

Amount families paid for services

3,491

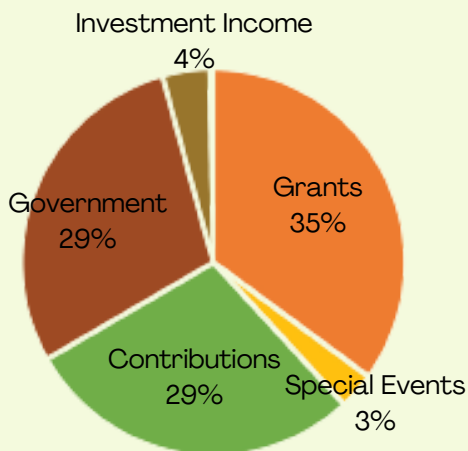
Total volunteer hours

\$914,315

Total raised in 2021

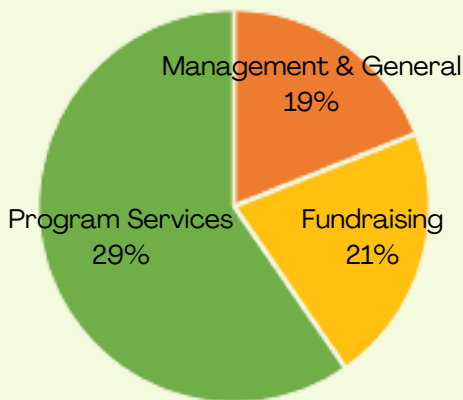
Revenue & Other Support

\$914,315*



Expenses

\$697,248*



**Unaudited Financials*

"Hospital visits when my child was in hospital has helped the time go by fast. Also, having our friends from HUGS reach out to us from time to time has been a blessing to know people care.

- A HUGS mom on Oahu

THE TAMAYOSHI FAMILY - A HUGS FAMILY

Michelle and Sean live on Oahu with their daughter Riley (1 y.o). When Riley was just 8 hours old, Sean noticed Riley was looking purplish, so she taken in for testing. Her parents' world was turned upside down when they learned that she had Total Anomalous Pulmonary Venous Return (TAPVR), a serious heart condition, and needed immediate open-heart surgery that could not be done in Hawaii.



At 3-days old, Riley underwent the procedure in San Diego accompanied by her dad as Michelle was frantically awaiting updates back in Hawaii. Fortunately Riley's heart surgery was successful and the next night Michelle arrived in San Diego. The next three weeks were spent in a blur, with baby Riley fiercely battling the road to recovery, every tube and line removal was a celebration. Their days and nights were full of pumping, feeding, treatments, medication, doctor's appointments, tests and procedures. It was challenging for them to be away from family and friends and navigating these uncharted waters alone, but they were 100% focused on supporting Riley's recovery and bringing her home healthy.

"Riley just celebrated first birthday recently, and we are so thankful for the outpouring of love and support we received especially those scary first few weeks," said Michelle. "A social worker at Kapiolani Hospital suggested we sign up for HUGS and the next thing I know we're receiving phone call check-ins from the HUGS team in our darkest times. It was like a warm hug when we needed it the most."



"Even during times of isolation and physical distance in San Diego, we felt so incredibly loved and supported by our family, friends, and community. We are forever grateful for the love, prayers, generosity, and compassion we received. Riley has taught us to be resilient, faithful, and to not take anything for granted. Today, she is healthy, happy, smart, silly and the light of our lives!"

Though 2021 had its challenges, they have so much to be thankful for. "Riley has healed perfectly from her surgery and is the sweetest little girl. We learned to slow down and enjoy every moment. Riley loves the ocean, picnics in the park and hanging out at home with her dogs. With COVID-19, she has yet to meet all her family and friends, but we are thankful for the technology to be able to share her many milestones, giggles and adventures."

"Mahalo to HUGS for your support, check-ins and providing opportunities to connect with other families like ours. It was a blessing to attend a Mom's Night and for the first time, to meet many other moms on a similar journey. We are not alone."

2021 GIFT TO HUGS

With heartfelt gratitude, we recognize the following individuals and organizations who generously supported HUGS with gifts valued at \$500 or more in 2021. Your gifts are truly making an impact on Hawaii's families on their journey of caring for a child with a life-threatening illness.

\$10,000 & Above

City & County of Honolulu
Edwin T & Eleanor L Meyer
Charitable Trust
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\$5,000 - \$9,999

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\$500 - \$999

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Tory Burch

THE HUGS MISSION

To strengthen Hawaii's families and improve their quality of life as they face the emotional and financial hardships of caring for a seriously ill child.

MAKE AN IMPACT! When you donate to HUGS, you're ensuring our HUGS families are not alone as they face the emotional and financial hardships of caring for a seriously ill child. You make it possible for HUGS to be there for each member of the family and the entire family throughout their journey with much-needed programs and services, without charge. All funds raised stays in Hawaii.

To make a donation online using your credit card, visit:

www.givebutter/donatehugs



FOR CHECKS, PLEASE MAKE PAYABLE TO:

HUGS

3636 Kilauea Avenue

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